

Date	Time From	Time To	Amount of Business Hours Downtime (minutes)	Amount of <u>Non Business Hours</u> Downtime (minutes)	Overall Downtime (minutes)
29/01/2010	2:11:00 AM	9:45:00 AM	45	589	634
29/01/2010	3:38:00 PM	4:04:00 PM	26	0	26
01/02/2010	1:15:00 PM	1:35:00 PM	20	0	0
TOTAL DOWNTIME			91	589	660

TOTAL TIME	129540	396060	525600
PERCENTAGE UPTIME	99.93%	99.85%	99.87%
PERCENTAGE DOWNTIME	0.07%	0.15%	0.13%