



CLARENCE DEFECT REPORT

Wiltshire Council
Where everybody matters

Customer	Defect: 351298	Date Reported: 21-JAN-2009
Name:	Wilts Police	
Address:	ENQUIRER	
Post Town:		
County:		
Post Code:		
Phone Work:	Mobile Phone:	
Phone Home:	Email:	

Location		
Parish & Road Segment:	Stockley Between The A3102 And Stockley.	
Report:	very icy like a sheet of glass. LOG 85 SH:892. accident	
Defect Type:	Winter Maintenance General Icy Road	
Respond By:	28-JAN-2009	Priority: M

For Action By	
Contact Point:	Wiltshire Highways Chippenham

Action Taken		
By:	Inspection Date:	Time:
Action Taken (or reason if none):	JW - Completed by A. Brunton.	
Link: _____	Section Number: _____	1st Priority: _____ 2nd Priority: _____
Activity & Defect Type: _____	1st Treatment Code: _____	2nd Treatment Code: _____
Chainage: _____	XSP: _____	
Comments: _____		
OSGRs: _____ (12 didgits)		



CLARENCE DEFECT REPORT

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Customer	Defect: 367272	Date Reported: 23-MAR-2009
Name:	[REDACTED]	
Address:	[REDACTED]	ENQUIRER
Post Town:	Heddington	
County:	Calne	
Post Code:	SN110PZ	
Phone Work:	Mobile Phone:	
Phone Home:	[REDACTED]	Email:

Location		
Parish & Road Segment:	Stockley Lane, Just Out Of Stockley, Heading Towards Calne.	
Report:	Potholes along this road, Customer has hit one and wants to claim.	
Defect Type:	Road Carriageway Pothole	
Respond By:	31-MAR-2009	Priority: M

For Action By	
Contact Point:	Wiltshire Highways Chippenham

Action Taken		
By:	Inspection Date:	Time:
Action Taken (or reason if none):	AW - Site inspected. Could not locate pothole. Several attempts made to contact Mrs [REDACTED] for more specific location, but no response. (Phone calls made on 31.03.09 at 14.00, 01.04.09 at 10.20 (left message) and 14.42 and 02.04.09 at 12.00.) 31.03.09	
Link:	Section Number:	1 st Priority: 2 nd Priority:
Activity & Defect Type:	1 st Treatment Code:	2 nd Treatment Code:
Chainage:	XSP:	
Comments:	_____	
OSGRs:	_____ (12 didgits)	



CLARENCE DEFECT REPORT

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Customer	Defect: 383033	Date Reported: 01-JUL-2009
Name:	[REDACTED]	
Address:	[REDACTED]	ENQUIRER
Post Town:	Calne	
County:	SN118AZ	
Post Code:	SN118AZ	
Phone Work:	Mobile Phone:	
Phone Home:	Email:	

Location		
Parish & Road Segment:	Calne, Stockley Lane.	
Report:	Pothole. I was driving to Blacklands Health Club on 1st June with my 8 year old son and we hit a huge pothole causing my tyres to explode on the front and back passenger side. It was extremely frightening and I only just managed to keep control of my car. We were lucky and the situation could have been a lot worse had another vehicle been coming in the opposite direction. Customer wishes to Claim.	
Defect Type:	Road Carriageway Pothole	
Respond By:	09-JUN-2009	Priority: M

For Action By	
Contact Point:	Wiltshire Highways Chippenham

Action Taken		
By:	Inspection Date:	Time:
Action Taken (or reason if none):	03/07/09 Forwarded to EE as requested. AC 01/07/09 - Claims pack sent.ST 01/07/09 Please send Claims Pack.ST KP - Previously investigated and defects repaired.	
Link: _____	Section Number: _____	1 st Priority: _____ 2 nd Priority: _____
Activity & Defect Type: _____	1st Treatment Code: _____	2nd Treatment Code: _____
Chainage: _____	XSP: _____	



CLARENCE DEFECT REPORT

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Customer	Defect: 411582	Date Reported: 03-DEC-2009
Name:	[REDACTED]	
Address:	[REDACTED]	ENQUIRER
	Church Road	
	Heddington	
Post Town:	Calne	
County:		
Post Code:	SN110PQ	
Phone Work:	[REDACTED]	Mobile Phone:
Phone Home:	[REDACTED]	Email:

Location	
Parish & Road Segment:	Stockley Lane, Between Stockley And Blacklands - Opp Farm House And 2 Bungalows - Going In Blacklands Direction On The LHS Opp The Entrance To These 3 Properties.
Report:	Caller hit a pothole last night and ruined his tyre and wheel - pothole looked like a puddle on the side of the road. 10" wide. Edge, towards the crown of the road is very rough, at least 3" deep.
Defect Type:	Road Carriageway Pothole
Respond By:	10-DEC-2009 Priority: M

For Action By	
Contact Point:	Wiltshire Highways Marlborough

Action Taken		
By:	Inspection Date:	Time:
Action Taken (or reason if none):	Already on program. Highway Technician D.K.Day date 04.12.09	
Link:	Section Number:	1 st Priority: 2 nd Priority:
Activity & Defect Type:	1 st Treatment Code:	2 nd Treatment Code:
Chainage:	XSP:	
Comments:	_____	
OSGRs:	_____ (12 didgits)	