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James Muldoon

Request-29171-3ba2f411@whatdotheyknow.com

Our ref:
Your ref:
Date: 11 March 2010

Dear Mr Muldoon,

Thank you for your email dated 17 February 2010.

Our response to your request for information is as follows:

(1) Please provide the number of FOI Requests received each month by the council for calendar year 2009 and January 2010, and the overall total.

01/09	02/09	03/09	04/09	05/09	06/09	07/09	08/09	09/09	10/09	11/09	12/09	01/10
45	41	26	25	31	45	37	37	30	44	22	31	41

(2) Please confirm whether it is council policy to acknowledge all FOI Requests, and how quickly. If it is, provide the % which met that target in each month and overall. If not, explain how the council considers this complies with ICO guidance and the council's duties under the Act, in particular §16 to be helpful.

An automated response is generated to all correspondence received via the mayor@london.gov.uk email address informing members of the public that we are committed to responding to their enquiries within 20 working days. This timeframe also reflects the statutory obligation of the GLA to respond to requests within twenty working days under section 10 of the Freedom of Information Act 2000.

(3) For each month and the whole period, include how many received the council's response
a. within 15wd,
b. in 16-20 wd,

The GLA does not hold the statistics for requests which have been answered within the periods you have stipulated.

c. after 20wd,
d. and any still awaiting response.

	01/09	02/09	03/09	04/09	05/09	06/09	07/09	08/09	09/09	10/09	11/09	12/09	01/10
c	1+1*	8	3+1*	2+1*	2	6	3+2*	4	5+3*	6+2*	3+2*	5	5+1*
d	0	0	0	0	0	0	0	0	1	0	0	1+1*	7

* Requests which were answered under extended deadlines pursuant to the consideration of the public interest test where qualified exemptions were applied.

(4) Include also how many were met

- a. in full,
- b. partly, (either exemptions applied or not held, or in part transferred to one of the functional bodies)
- c. Information not held not held (includes transfer of request to functional bodies)
- d. Information not provided (includes under exemptions in act / vexatious / repeated / fees)
- e. clarification sought (and not received)

	01/09	02/09	03/09	04/09	05/09	06/09	07/09	08/09	09/09	10/09	11/09	12/09	01/10
a	24	27	18	12	15	29	23	19	14	13	14	14	-
b	2	1	1	5	2	4	5	7	4	7	2	2	-
c	14	12	6	8	13	10	9	10	8	16	6	12	-
d	1	3	1	0	0	1	0	0	2	7	0	0	-
e	2	0	0	0	1	0	0	0	0	1	0	0	-

(5) Include how many were referred to Internal Review, how long these took as per (3) above, and the outcome

The GLA records the numbers of complaints, appeals and reviews. Figures are as follows;

01/09	02/09	03/09	04/09	05/09	06/09	07/09	08/09	09/09	10/09	11/09	12/09	01/10
3	4	2	0	2	0	0	2	0	1	4	1	1

(6) Lastly for each month and total, include the number of requests that had ICO involvement, distinguishing between numbers where the ICO asked the council to respond due to delay by the council, or where the ICO made a ruling after the council process was exhausted. Itemise each of these presumably very few cases individually with full dates and outcome.

Our records show the following cases with ICO involvement:

- 29 July 2009: Request for Internal Review was issued straight to the ICO which was then referred back to the GLA to complete, in accordance with GLA first stage complaints procedure. Relates to a case received in April 2009. Original decision to withhold information was upheld in the internal review.
- 30 July 2009: Complaint received via the ICO that not all information held by the GLA was considered for disclosure in response to an Fol request made in March 2009. A further search was conducted and further information was retrieved and some of this information was provided to the requestor with the remainder being withheld under EIR Regulation 13 (2)(a) i.

Please note there was a further ICO case handled by the GLA, however this relates to a Freedom of Information request made in 2008.

If you have any further questions relating to this matter, please contact me, ensuring that you quote the reference at the top of this letter.

Yours sincerely

Paul Robinson

Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's complaints procedure, available at:

<http://www.london.gov.uk/contact-us/complaints/gla-complaints>

