



Driver and Vehicle Licensing Agency

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Your Ref
Our Ref

FOIR1836

Date:

10 March 2010

Dear Mr Watson

Freedom of Information

I am writing in response to your request made under the Freedom of Information Act 2000 (FOIA) which was received on 11th February 2010.

I have responded to your questions in the order you have raised them.

You asked for the data or latest estimates on:

1.1 The total number of vehicle records that we hold.

This information is held. As at 30th September 2009 there were 34,395,400 licensed vehicles on the DVLA database.

1.2 Our most recent statistics for, or estimates of, the percentage of vehicle records that are correct in every respect.

This information is held. Our most recent estimate of the percentage of vehicle records that are correct in every respect is 88.60 %

1.3 Our most recent statistics for, or estimates of, the percentage of vehicle records that contain errors.

This information is held. Our most recent estimate of the percentage of vehicle records that contain errors is 11.4 %

1.4 Our most recent statistics for, or estimates of, the percentage of vehicle records that contain errors sufficiently serious that you cannot contact the vehicle's registered keeper.

This information is held. The most recent statistic on the percentage of vehicle records where the registered keeper of a vehicle cannot be traced from the details held on the DVLA record is 4.3 %.



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1.5 Our most recent statistics for, or estimates of, the percentage of vehicle records that contain errors that originate within DVLA, including data-entry errors by your staff.

This information is held. Our most recent estimate on the percentage of vehicle records that contain errors where the error originated within DVLA is 2.7% .

1.6 Our most recent statistics for, or estimates of, the percentage of vehicle records that contain errors that originate from incorrect information submitted by vehicle owners and keepers, or from their failure to inform you of relevant changes in the vehicle's details.

This information is held. Our most recent estimate on the percentage of vehicle records that contain errors that originate from incorrect information submitted by registered vehicle keepers is 1.18%, and where the registered vehicle keepers has failed to update DVLA with a change of details as 7.52%.

1.7 Any other statistics that we hold about the accuracy of DVLA vehicle records.

Whilst this information is held, is it exempt by virtue of section 22 of the FOIA information intended for future publication. Attached at Annex A are the full reasons why DVLA favours withholding the information until its publication. The 2009/10 annual Traceability Survey closed for responses at the end of January 2010. The results are being analysed and will be reported to the Secretary of State in March. We intend to publish the results of the survey in the next 2 months.

2.1 The total number of driver records that we hold.

This information is held. As at 14th December 2009 there were 43,958,637 Driver records on the DVLA database.

2.2 Our most recent statistics for, or estimates of, the percentage of driver records that are correct in every respect.

This information is held. Our most recent estimate of the percentage of driver records that are correct in every respect is 73.82 %.

2.3 Our most recent statistics for, or estimates of, the percentage of driver records that contain errors.

This information is held. Our most recent estimate of the percentage of driver records that contain errors is 26.18 %.

2.4 Our most recent statistics for, or estimates of, the percentage of driver records that contain errors sufficiently serious that you cannot contact the driver concerned.

This information is held. The most recent statistic on the percentage of driver records where the driver cannot be traced from the details held on the DVLA record is 20.62 %.

2.5 Our most recent statistics for, or estimates of, the percentage of driver records that contain errors that originate within DVLA, including data-entry errors by your staff.

This information is held. Our most recent estimate on the percentage of driver records that contain errors where the error originated within DVLA is 2 %.

2.6 Our most recent statistics for, or estimates of, the percentage of driver records that contain errors that originate from incorrect information submitted by drivers, or from their failure to inform you of relevant changes in their details.

This information is held. Our most recent estimate on the percentage of driver records that contain errors that originate from incorrect information submitted by the driver is 3.56%, and where the driver has failed to update DVLA with a change of details as 20.62%.

2.7 Any other statistics that we hold about the accuracy of DVLA driver records.

Whilst this information is held is it exempt by virtue of section 22 of the FOIA information intended for future publication. Attached at Annex A are the full reasons why DVLA favours withholding the information until its publication. The 2009/10 annual Traceability Survey closed for responses at the end of January 2010. The results are being analysed and will be reported to the Secretary of State in March. We intend to publish the results of the survey in the next 2 months.

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If you are unhappy with the decisions made by this Agency in relation to your request, you may ask for an internal review. If you wish to complain, you should write to this email address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Please see attached details of the complaints procedure and your right to complain to the Information Commissioner.

If you have any queries about this letter, please contact this email address. Please remember to quote the reference above in any future communications.

Yours sincerely

Freedom of Information
DVLA