



Ref No: Fol10/ESS/22

23 February 2010

Dear Sir / Madam

Thank you for your email of 03 February 2010, where you requested information about how often Oakthorpe Road undergoes Safety Checks. The information you requested is set out below and I hope you find it helpful.

Oakthorpe Road is one of Enfield's Borough Roads, therefore it is inspected every six months for defects in the carriageway and footway. A dedicated Highway Officer undertakes the inspections on foot and repairs are instructed in accordance with this Authority's intervention levels. The intervention levels are 40mm in carriageways and 25mm in footways, however all highway inspections are undertaken with an analysis of risk in the background, and the appropriate repair will be commissioned where necessary.

The road was last inspected as part of our programmed inspection regime, on 29 September 2009. Subsequent ad hoc inspections may have been undertaken in response to enquires. I can confirm that during the last inspection a number of carriageway defects were identified and have been repaired.

In addition to the six monthly safety inspections, Enfield's carriageways are subject to a detailed condition survey every two years, by an independent consultant organisation. The information collected from this survey is used, along with other relevant data sources, to prepare the programme for carriageway resurfacing. A limited section of Oakthorpe road was resurfaced during 2008, however there is no further resurfacing work identified in our forward programme.

I note your comments regarding sections of the road being rough to drive over and I am happy to organise a meeting between yourself and one of my Highway Officers to discuss any concerns you have, on site. If you would like to contact Enfield Highways to arrange a meeting, please call 0208 379 2152 or use the address included below.

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If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Theresa Dodd
Correspondence & Complaints Manager
Environment & Street Scene Department
PO Box 52
Civic Centre
Silver Street
Enfield EN1 3XE
020 8379 3540
Email – theresa.dodd@enfield.gov.uk

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Yours sincerely

Ed Fisher
Manager, Reactive and Routine Works
Highways Services