

James Watson
request-27815-84cb0bbc@whatdotheyknow.com

26 January 2010

Our Ref: FOI 2010/27 – F0084448

Dear Mr Watson,

Re: Freedom of Information (Scotland) Act 2002 – Request for Information

Thank you for your email which was received by the University on 25 January 2010 timed 19:51 hours, requesting the following information:

“I have been trying to comprehend why the University of Glasgow has paid £293,000 to the supplier of its new Student Information System for due diligence. I have asked a large number of UK Universities for details of the cost of their due diligence for procuring a student information system and whether any supplier was paid for this.

From the replies that I have received (which you can find on this site) the largest amount spent on due diligence was by Oxford University, £24,000. From the correspondence I have found that no university has ever paid the supplier of its student information system for due diligence.

I therefore wish to request that you send me the case justifying the employment of the student information system supplier for the due diligence. I am particularly interested to know the rationale for paying the supplier such a huge sum of money for this task. After all, due diligence is about assessing the ability of the supplier to deliver. I am keen to learn why the University of Glasgow has paid the supplier to assess its own ability to deliver?”

As the University of Glasgow is a Scottish Public Authority, your request is subject to the terms of the Freedom of Information (Scotland) Act 2002 (“FOISA”). The University acknowledges receipt of your request and confirms a response will be sent to you promptly; and in any event not later than 22 February 2010. The Freedom of Information Office will contact you if we require any further information.

Yours sincerely,

Data Protection and Freedom of Information Office



The information that you supplied with your Request for information will be entered into a filing system and will only be accessed by authorised persons of the University of Glasgow or its agents. The information will be retained by the University and will only be used for the purpose of (a) processing your Request for information, and (b) for statistical and audit purposes. By supplying such information you consent to the University storing the information for the stated purpose. The information is held by the University in accordance with the provisions of the Data Protection Act 1998.