



City of Westminster

**Department of Community Protection  
Operational Director Street Management:**  
Steve Harrison

Mr A Gill  
request-26933-2613edaa@whatdotheyknow.com

Matter being dealt with by:  
Direct Line: 0207 641- 3193  
Fax: 0207 641 1702  
Email: jrovai@westminster.gov.uk  
My Ref: 10/00118/FAIRTR/JER  
15 January 2010

Dear Mr Gill

**Freedom of Information Act 2000 - Request for Information**

I refer to your request for information as follows

1. In the last 12 months, how many times has the company, Tesco, been reported for overcharging their customers.
2. If the reply is more than nil, what actions have been taken.

This department is unable to disclose this information for the reasons set out below.

Under section 44 of the Freedom of Information Act 2000 information is exempt from disclosure if it 'is prohibited by or under any enactment'. In this case, disclosure is prohibited by Part 9 of the Enterprise Act 2002 which sets out general restrictions and conditions for the disclosure of specified information held by public authorities.

In respect of question 3. Which are the immediate neighbouring Trading Standards to your own. I can advise that these are Royal Borough of Kensington & Chelsea, London Borough of Camden and London Borough of Brent.

You have the right of appeal against the decision. If you wish to appeal, please set out in writing your grounds of appeal and send to:

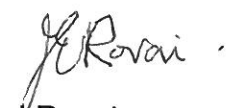
CSi FOI  
Blue Team  
P.O. Box 240  
Westminster City Council  
64 Victoria Street  
London SW1E 6QP  
Ph: 020 7641 3008  
Fax: 0207 245 5510  
Email: [FOI.CSI.vertex@westminster.gov.uk](mailto:FOI.CSI.vertex@westminster.gov.uk)

5<sup>th</sup> Floor, Westminster City Hall, 64 Victoria Street, London, SW1E 6QP  
Main Switchboard: (020) 7641 6000 [www.westminster.gov.uk](http://www.westminster.gov.uk)

Should you still be dissatisfied with the outcome of any such complaint you have the right to make a complaint to the Information Commissioner, pursuant to section 50 of the FOIA. The contact details are:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625-545-700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Yours Sincerely



J Rovai  
Senior Practitioner - Trading Standards Service