

Transformational Services
Town Hall
St Nicholas Street
Scarborough
YO11 2HG
Head of Transformational Management:
Nicola Willis

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Web site: www.scarborough.gov.uk
DX: 719232 SCARBOROUGH 5

Your Ref:
Our Ref: FOIA506

Freedom of Information Request

Dear Mr Johnson

Thank you for your recent request under the Freedom of Information Act. You asked for the following information.

- a) How many findings of maladministration the local government Ombudsman has made against your council over the last 10 years.
- b) How many findings of maladministration your council, either in full or in part, has refused to accept.
- c) How many findings of maladministration your council has accepted but refused to comply, either in full or in part, with the Local Government Ombudsman's recommended remedy.

The answers are:

- a) Six (period 1998-2008)
- b) None
- c) None

We hope you are happy with our service. But if you are not satisfied with the way your request has been handled, please contact—

Janet Deacon

Customer Services Manager

Town Hall, St Nicholas Street, Scarborough, North Yorkshire YO11 2HG

or email xxxxx.xxxxxx@xxxxxxxxxxxxx.xxx.xx

and your complaint will be considered under the Council's complaints procedures.

If, after that procedure, you are still not happy, you may appeal to—

The Information Commissioner

Wycliffe House, Water Lane,

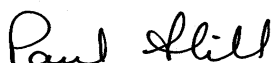
Wilmslow, Cheshire SK9 5AF

Tel: 01625 545745 Fax: 01625 524510

e-mail: xxxx@xxxxxxxxxxxxxxxxxxx.xxx.xx

website: www.informationcommissioner.gov.uk

Yours sincerely



Paul Hill
Service Transformation Manager