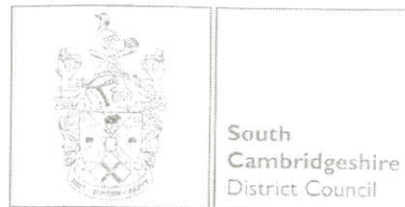


South Cambridgeshire Hall
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Cambourne
Cambridge
CB23 6EA

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A Johnson
request-2624-b363b11c@whatdotheyknow.com

15 September 2008

Dear A Johnson

RE: Completion of Request (FOI Request No: **FOI00488**)

Please find below my response, which I trust will fully address your requirements.

If however you consider that the response is unsatisfactory (e.g. not complete) then you should contact the FOI Compliance Officer:

Tel no: 08450 450 500

Email: FOIcomplaints@scambs.gov.uk

Post: FOI Compliance Officer
South Cambridgeshire District Council
South Cambridgeshire Hall
Cambourne Business Park
Cambourne
CB3 6EA

Response:

In the last 10 years the LGO has issued reports against the council for maladministration causing injustice on two occasions. We do not have information specifically relating to whether we fully accepted the findings or whether we have fully complied with the LGO's recommended remedy in these cases, but the council does always seek to work with the LGO as cooperatively as possible to ensure that identified injustices are addressed and resolved. In relation to one of the cases, the LGO report on the complaint specifically notes that the council had already expressed its willingness to comply with the recommended remedy prior to the publication of the report.

Yours sincerely,


David Lord
South Cambridgeshire District Council