

Your ref: 546764
My ref:
Date: 21.01.10
Contact: ES Business Support
Direct 01223 715668
Fax:
E Mail: ESbusiness.support@cambridgeshire.gov.uk



Office of Environment Services
Executive Director, Brian Smith

By email: request-24980-77f101ae@whatdotheyknow.com

Box No. CC1307
Castle Court
Castle Hill
Cambridge
CB3 0AP

Dear Mr Bernard,

Freedom of Information Request – Ref: 546764

Thank you for your recent request received on 22 December regarding the Councils Gritting Policy for pavements.

The answers to your queries can be found below. This information has been supplied by the Highways and Access Directorate (Environment Services).

Answer to question 1: The policy relating to gritting for priority footpaths is contained in Cambridgeshire County Council's Winter Service and Adverse Weather Operational Plan. The relevant extract from this policy is attached to this email. The County Council has requested information from NHS Cambridgeshire in relation to the causes of pedestrian injuries. However this information is not currently logged specifically in relation to accidents due to snow/ice on pavements.

Answer to question 2: Please see response to question 1 above re the extract from Cambridgeshire County Council's Winter Service and Adverse Weather Operational Plan. We do not hold information in relation to a list of occasions over the last 10 years that these criteria have been met.

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to Nicola Graves, Customer Service Manager, c/o Information Governance Team, Box RES 1405, Shire Hall, Cambridge CB3 0AP within 40 days of the date of this letter.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you have any queries regarding this letter please contact me, remembering to quote the reference number above in any future communications

Yours sincerely,

Tamar Blackburn
ES Business Support