

Marine and Fisheries Agency, 5B Ergon House Horseferry Road, London SW1P 2AL
Telephone: 0207 238 5167 **Fax:** 020 7270 8800 **Email:** sergio.vettese@mfa.gsi.gov.uk
Website: www.mfa.gov.uk

Our ref: MFA 76
Date: 13th January 2010

Mr William Olde
By email: request-24622-bb72d9d5@whatdotheyknow.com

Dear Mr Olde,

REQUEST FOR INFORMATION: MFA/MMO IT Systems and Strategies

Thank you for your request for information about MFA/MMO IT Systems and Strategies, which we received on 13th December 2009, and for your further note of clarification dated 19th December 2009. We are dealing with your request under the Freedom of Information Act 2000 (FOIA).

Responses to the various requests set out in your correspondence follow;

a) IT strategy

An IT strategy (including "e" or web strategies) is not held by the MFA. The MFA out-sources provision of ICT services under Defra's E-nabling contract with IBM. Defra's IT strategy is presently under review.

b)-d) Corporate systems

MFA utilise the systems providing HR, Finance and Procurement functions that are owned and provided by Defra's Shared Services Directorate under a service level agreement. The primary platform is the Oracle Business Suite. Specific details regarding the purchase, cost, implementation and operational support costs for these systems are not held by MFA.

For time recording, MFA utilises the services of a system operated by the Centre for Environment, Fisheries & Aquaculture Science (part of Defra). Specific details regarding the purchase, cost, implementation and operational support costs for this system are not held by MFA.

e) IT strategy/plans relating to transition of MFA to MMO

The MMO IT transition strategy is not held by the MFA. You requested documents relating to migration of IT/IS in the transition from the MFA to MMO. I attach the following:

- The existing MFA applications architecture
- A gap analysis between future MMO system requirements and today's systems
- An IS roadmap intended to deal with priority areas from the gap analysis

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In keeping with the spirit and effect of the FOIA, all information is assumed to be releasable to the public unless exempt. The information you requested may now be published on our website together with any related information that will provide a key to its wider context.

If you have any queries about this letter, please contact me. I also attach an annexe giving contact details should you be unhappy with the service you have received.

Yours sincerely

Sergio Vettese

IT/Data Management Director

Annexe A

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision within 40 working days of the date of this letter. Please write to Clive Porro, Head of Defra's Information Rights Team at, Area1B Ergon House, Horseferry Road, London SW1P 2AL, (email: informationrights@defra.gsi.gov.uk) who will arrange for an internal review of your case. Details of Defra's complaints procedure can be found at: <http://www.defra.gov.uk/corporate/complain/info.htm>

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF