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**Our ref:** MFA 76  
**Date:** 20<sup>th</sup> December 2009

Mr William Olde  
By email: request-24622-bb72d9d5@whatdotheyknow.com

Dear Mr Olde,

**REQUEST FOR INFORMATION: MFA/MMO IT Systems and Strategies**

Thank you for your request for information about MFA/MMO IT Systems and Strategies, which we received on 13<sup>th</sup> December 2009, and for your further note of clarification dated 19<sup>th</sup> December 2009. We are dealing with your request under the Freedom of Information Act 2000 (FOIA).

As required by the legislation, we aim to answer your request within 20 working days from the date we received your original request (i.e. by 13<sup>th</sup> January 2010). If for any reason we are unable to meet this deadline we will keep you fully informed of the reasons for this.

If you have any queries about this letter please contact me.

Yours sincerely

**Sergio Vettese**

*IT/Data Management Director*