

Joe Hellard

request-24471-4e8755cd@whatdotheyknow.com

13th January 2010

Ref: 5786906

Dear Joe

London Borough of Camden
Organisation Development
Corporate ICT
3-5 Cressy Road
Hampstead
London NW3 2ND

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Direct: 020 7974 2269

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FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST

Thank you for your recent Freedom of Information request received on the 15th December 2009. Your request has now been considered and the information requested is enclosed.

You requested information on the following:

Response

i) Who are the incumbent suppliers of the "basic connectivity" for your Wide Area Network Services?

A) Virgin Media and British Telecom are the suppliers of the Wide Area Network.

ii) Do you integrate (or manage) your own network or do you use a Systems Integrator or Outsourcing company for your network or ICT services? If so, please specify who and when the contract expires.

A) Camden's in house network team run the network.

iii) How many Data Centres do you use and are they on council premises or third party premises? If third party please specify the company and when the contract expires.

A) We have two core datacentres hosted on-site and internally managed.

iv) Do you use "Co-location" Services ? If yes who is the supplier and when do the contracts need to be renewed?

A) The only external examples are a small number of servers at the Big Oxford Computer Company (BOCC). These contracts currently are on an annual rolling basis at the start of each financial year.

Please note the information is still covered by copyright legislation. You are not authorised to re-use this information for commercial or research purposes as defined by the Re-Use of Public Sector Regulations 2005. If you do wish to re-use this information please contact the Freedom of Information Team, First Floor, 3-5 Cressy Road, London NW3 2ND, who will assess your request.

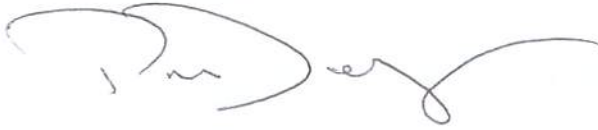
You have the right of appeal against the decision. If you wish to appeal please set out in writing your grounds of appeal (*within 2 months of this letter*) and send it to: Freedom of Information Appeals Panel, Central Complaints Unit, Camden Town Hall, Judd Street, London WC1H 9JE and your complaint will be dealt with through our Internal Review procedure.

If you are still not satisfied following the Internal Review, you have a right to appeal to the Information Commissioner's Office. They can be contacted at: Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

Telephone: 01625 545 700

www.ico.gov.uk

Yours sincerely

A handwritten signature in black ink, appearing to read 'Paul Dooley', with a large, sweeping flourish extending to the right.

Paul Dooley
Head of ICT Commercial Services
Organisation Development