

James Watson
request-24348-68af9bc3@whatdotheyknow.com

8 January 2010

Our Ref: FOI 2009/207 – F0080462

Dear Mr Watson,

Re: Freedom of Information (Scotland) Act 2002 – Request for Information

Thank you for your email which was received by the University on 7 December 2009 timed 15:22 hours, requesting the following information:

What parts of the Student Lifecycle System have been implemented?

If nothing has been implemented please could you tell me what you have been doing since the signing of the contract with the supplier?

University's Response

What parts of the Student Lifecycle System have been implemented?

No parts of the system have been implemented.

Go live dates are spread over multiple waves/phases, the first of which is planned for Autumn 2010.

If nothing has been implemented please could you tell me what you have been doing since the signing of the contract with the supplier?

Activities that are being undertaken are:

Planning, implementation team training and conference room pilot 1 (CRP1).

CRP is an iterative approach to design, development and implementation undertaken in 4 stages to ensure robust design and testing of the solution.

CRP1 activities include a detailed walkthrough of processes, system prototyping using delivered test data and identification of gaps with proposed resolution prior to system build.

The supply of documents under the terms of the Freedom of Information (Scotland) Act 2002 does not give the applicant or whoever receives the information any right to re-use it in such a way that might infringe the Copyright, Designs and Patents Act 1988 (for example, by making multiple copies, publishing or otherwise distributing the information to other individuals and the public). The Freedom of Information (Scotland) Act 2002 (Consequential Modifications) Order 2004 ensured that Section 50 of the Copyright, Designs and Patents Act 1988 ("CDPA") applies to the Freedom of Information (Scotland) Act 2002 ("FOISA").

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<http://www.ipo.gov.uk/copy.htm>

Your right to seek a review

Should you be dissatisfied with the way in which the University has dealt with your request, you have the right to require us to review our actions and decisions. Please refer to the Review Procedure (<http://www.gla.ac.uk/services/dpfoioffice/policiesandprocedures/foisa-complaintsandreview/>) for further information. All complaints regarding requests for information will be handled in accordance with this procedure.

Yours sincerely,

Data Protection and Freedom of Information Office