



UNIVERSITY OF  
CAMBRIDGE  
Secretariat

Kirsty Allen, MA PhD  
Senior Assistant Registry

Mr Bruce Beckles

by email

Reference: FOI-2009-145

22 December 2009

Dear Mr Beckles,

Your request was received on 30 November 2009 and I am dealing with it under the terms of the Freedom of Information Act 2000 (FOIA).

You asked:

*"Please provide me, in electronic form, with a copy of the interim report on the implementation of the "Review of Teaching and Learning Support Services Report July 2008" that was presented to the University's General Board at their meeting of 8th July 2009, I believe as GB Paper No. 09.B.18 (although that reference may be incorrect).  
If any subsequent reports (interim, draft, progress reports or reports of any other sort) on this Review and/or its implementation have been presented to the General Board since their meeting of 8th July 2009, please provide those reports, in electronic form, as well."*

I attach the requested documentation. Please note that the attached document should not be copied, reproduced or used except in accordance with the law of copyright.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of this decision, you should write to the Administrative Secretary, quoting the reference above, at the Secretariat, The Old Schools, Cambridge, CB2 1TN. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the University. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Kirsty Allen

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