

Our reference: FOI/2009/203

Chase Farm Hospital
 The Ridgeway
 Enfield
 Middx
 EN2 8JL

24 November 2009

By email to request-22656-73c47ba6@whatdotheyknow.com

Telephone 0845 111 4000
 Direct dial 020 8375 2270

Dear Mr Clee

Request for information under the Freedom of Information Act 2000

I am writing to you further to your request for information about:

- IT software

The Trust has examined the records held within the IM&T department and I can confirm that the following IT software has been used within the Trust.

Software	User department
Toad or Oracle Software from Quest Software	DBA Team
Oracle	DBA Team
Gentia – Rocket Software	Information Dept
SPSS by SPSS	Information Dept
BO Reporting Tool from CACI	Information Dept
JCAPS Integration Engine from Sun Microsystems	Applications Development
Tquest, Review and SUS from Indigo4	Applications Development, Pathology, Radiology
Matchcode from Capscan	IT Dept
Bytes VMware Microsoft WinZip	IT Dept
Intercept Citirx	IT Dept
Cygnia Trend antivirus	All Depts
BT Service Now	IT Dept

The total spend on IT software is circa £240,000 annually

I trust that I have dealt with your request to your satisfaction. Please do not hesitate to contact me if you have any further queries or if I can be of further assistance.

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If you have any concerns about the response you have received, you may request that the Trust undertakes an independent review of your request. You can do this by contacting our complaints department at the above address. If, after this process, you are still not satisfied with the response you receive, you can contact the Information Commissioner at

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

01625 545 700

Finally, I enclose an evaluation form which I would be very grateful if you could complete and return to me so that we can continually improve our Publication Scheme and the way that we deal with requests for information under the Freedom of Information Act.

Yours sincerely

Alison Macdonald
Board Secretary