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4 November 2009

Mr P Neilson
Sent Via Email:

Our Ref: CAS-105488-SHKH0W

request-22403-7ef00216@whatdotheyknow.com

Dear Mr Neilson

Your request for information

Thank you for your email dated 3 November 2009 sent to our enquiries@ofsted mailbox. You have requested the following information:

- A full copy of the report submitted by the director of corporate services, Lorraine Langham, on the status of workload monitoring of Ofsted staff and the proposal to introduce a workload monitoring system submitted to Ofsted's CMT in January 2009.
- All agenda and minutes relating to this document.
- All emails and correspondence relating to this document.

We will consider your request under the Freedom of Information (FOI) Act 2000 and any other legislation that may apply.

Should there be any problems or difficulties in processing your request, we will be in touch with you again shortly. Otherwise, we will respond to your request within 20 working days from the date we received it, as required by the Act.

This should be by 1 December 2009; however, if we can respond sooner, we will do so.

PROTECT

If you have any queries or concerns about the content of this letter, please do not hesitate to contact me. My contact details are at the top of this letter.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Ali O'Neill', with a long horizontal flourish extending to the right.

Ali O'Neill
Information Access Administrator

PROTECT