

Mr Julian Todd

By e-mail to:

Our Reference: 46933

17th November 2009

Dear Mr Todd,

I am writing with reference to your request for information regarding Crime Mapping website, dated 20th October 2009, made under section 1(1) of the Freedom of Information Act.

You asked for the following information:

- * *The full contract signed with RKH for the delivery of the police crime map*
- * *The terms of service for the crime mapping website*
- * *The cost of the contract*

Please find the response to your FOI request below.

- * *The full contract signed with RKH for the delivery of the police crime map*

The FOI Act obliges us to respond to requests promptly and in any case no later than 20 working days after receiving your request. We must consider firstly whether we can comply with s1(1)(a) of the Act, which is our duty to confirm whether or not the information requested is held and secondly we must comply with s1(1)(b), which is the provision of such information. However, when a qualified exemption applies either to the confirmation or denial or the information provision and the public interest test is engaged, the Act allows the time for response to be longer than 20 working days, if the balance of such public interest is undetermined.

In this case, I can confirm that we do hold the information within the scope of your request, but we have not yet reached a decision on where the balance of the public interest lies in respect of either of the above obligations. We estimate that it will take an additional 10 working days to take a decision on where this balance lies.

National Policing Improvement Agency

Therefore, we plan to let you have a response by 1st December 2009. If it appears that it will take longer than this to reach a conclusion, you will be kept informed.

The specific exemption(s) which apply in relation to your request are:

Section 31 (Law enforcement) – the contract contains technical and security details which would allow for the protection of the website to be circumvented. This will aid any illegal intrusion into the website.

Section 43 (Commercial Information) – disclosure of technical and security details will impact on the supplier of the website and the NPIA to adjust the protection already in place to counter any details disclosed.

** The terms of service for the crime mapping website*

This question, and in particular the phrase “terms of service” is capable of being interpreted in several ways.

If the question follows from and relates to the first question and is about the basis of the contract then we can advise that it was based on the 'Office Of Government Commerce ICT Model Form Conditions Of Contract.' version 2.2 the current version is at www.ogc.gov.uk/policy_and_standards_framework_model_ict_contract.asp

If the question is about the contract duration then the contract has an initial term of 2 years and maybe extended by a further 2 years in total.

If the question is about the use by then the terms of service to the public are that it is free of charge. Aside from explanatory text to aid interpretation of the information there is no license or terms of use.

** The cost of the contract*

The cost for the development was £228,000 this figure comprises

a) a sum of £200,000 for the main part of the service which, inter alia, combines and aggregates the crime data that each of the Police Forces collect and publish; presents statistical analysis; provides a comparison tool and the mapping technologies & presentation layers. This was the sum referred to by the Minister of State (Crime and Policing), David Hanson during a BBC interview which can be viewed at <http://news.bbc.co.uk/1/hi/wales/8317221.stm> and

b) £28,000 for the separate but integrated, information repository that contains information about local policing teams, how to get involved, the policing pledge etc.

Separately £2,700 was spent on penetration testing and approximately £6,000 amount on additional technical services at the time of launch. The annual costs for

maintenance (to include minor developments) are £50,000 per year with a provision for minor indexation. The internal incremental costs to the Police Forces would not be easy to collect but it is likely that these would be more than offset by efficiencies in delivering a standardised nationwide solution and terminating previous contracts and other arrangements.

Your right to complain

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write to:

David Horne
Director of Resources
National Policing Improvement Agency
10-18 Victoria Street
London
SW1H 0NN

E-mail: david.horne@npia.pnn.police.uk

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the NPIA. The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Further information about the NPIA is routinely published on our website at www.npia.police.uk or through our publication scheme. If you require any further assistance in connection with this request please contact us at our address above.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Sue Moffatt', with a stylized, cursive script.

Sue Moffatt
Head of Commercial and Procurement Unit