

LEWES DISTRICT COUNCIL

COMPLAINTS PANELS HELD 2005/06-2007/08

6 Panels 2005/06					
LDC Reference	Complaint department	Complaint not upheld	Complaint upheld/ partially upheld	Any compensation offered and accepted	Recommendations for change/s in working practices
35	Planning	✓			
37	Planning	✓			✓
38	Planning		✓		✓
39	Planning		✓		✓
40	Planning	✓			
42	Planning	✓			

continued/

7 Panels 2006/07

LDC Reference	Complaint department	Complaint not upheld	Complaint upheld/ partially upheld	Any compensation offered and accepted	Recommendations for change/s in working practices
41	Planning		✓	£50	
45	Planning		✓	£50	✓
46	Benefits		✓		✓
47	Planning		✓	£100	✓
48	Community Services		✓		✓
49	Planning		✓	£500	
50	Planning	✓			

continued/

4 Panels 2007/08

LDC Reference	Complaint department	Complaint not upheld	Complaint upheld/partially upheld	Any compensation offered and accepted	Recommendations for change/s in working practices
51	Housing Needs		✓		✓
53	Environmental Services		✓	£510	✓
55	Planning	✓			
56	Planning		✓	£200	✓

David Feintuck, Committee Officer
26 August 2008