

**Request a:**

how many findings of maladministration the local government ombudsman has made against your council over the last 10 years.

**Request b:**

how many findings of maladministration your council, either in full or in part, has refused to accept.

**Request c:**

how many findings of maladministration your council has accepted but refused to comply, either in full or in part, with the local government ombudsman's recommended remedy.

**Response:**

This request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00, which equates to eighteen hours of officer time.

In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice.

However, in accordance with our duty to advise and assist, the following information for the last **5** years can be supplied within the time limit:

**Request a:**

2

**Request b:**

0

**Request c:**

1

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