



# Home Office

**Information Access Team  
Shared Services Directorate**

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Phillip Main

[request-19885-3178def7@whatdotheyknow.com](mailto:request-19885-3178def7@whatdotheyknow.com)

23 December 2009

Ref: CR13023

Dear Mr Main

Thank you for your e-mail of 17 December in which you ask for an internal review of the time taken to respond to your Freedom of Information request about protests and protesters at the BT AGM held on 16 July 2008.

I have consulted with the policy unit which dealt with your original request, and they have confirmed that a response was sent to you on 21 October 2009, which was within the prescribed 20 day limit. As you appear not to have received this response, a copy is attached at Annex A.

If you remain dissatisfied with this response to your complaint, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Yours sincerely

Diana Pottinger

Information Access Consultant



# Home Office

Direct Communications Unit

2 Marsham Street, London SW1P 4DF

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request-19885-3178def7@whatdotheyknow.com  
Mr Phillip Main

Reference: T17666/9

Dear Mr Main,

Thank you for your e-mail of 8<sup>th</sup> October 2009 requesting information in light of Baroness Miller's recent question in which she asked;

*To ask Her Majesty's Government further to the remarks by Lord West of Spithead on 23 April (HL Deb, col. 1672), when he will write concerning the review of a Home Office document by a private company with commercial interests in the advice under consideration and the decision by the Department for Business, Enterprise and Regulatory Reform to give confidential police information regarding a protest to a private company with commercial interests in the matter."*

In relation to this question you requested the following disclosure of information;

- The disclosure of correspondence between BERR/BIS and British Telecom, and BERR/BIS and Phorm, concerning protests and protesters at the BT AGM (held on 16 July 2008)
- The disclosure any correspondence between BERR/BIS and British Telecom, and BERR/BIS and Phorm, concerning protests and protesters at the BT AGM (held on 15 July 2009)
- The disclosure of what personal information about protesters was provided to companies concerned, and what information was received.

After a thorough search, I regret to inform you that the Home Office does not hold the information that you have requested.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting your complaint within two months to the below address quoting reference: **13023**

Information Rights Team  
Information and Record Management Service  
Home Office  
4th Floor, Seacole Building  
2 Marsham Street  
London  
SW1P 4DF  
Email: [info.access@homeoffice.gsi.gov.uk](mailto:info.access@homeoffice.gsi.gov.uk)

During the independent review the department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. Should you remain dissatisfied after this internal review, you will have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

J Fanshaw