



## Wandsworth Council

Administration Department  
The Town Hall Wandsworth High Street  
London SW18 2PU

Please ask for/reply to: Gerald Jones  
Telephone: 020 8871 6001  
Fax: 020 8871 7321  
Email: gkjones@wandsworth.gov.uk

S. Tyler  
request-19803-b9f8336a@whatdotheyknow.com

Our ref: ADM/FOI/CIMT/2009/2870  
Your ref: -  
Date: 21<sup>st</sup> December 2009

Dear S. Tyler,

### Freedom of Information (FOI) Request - Reference 2009/2870

I write in response to your email received on 5<sup>th</sup> November 2009 in which you highlighted that your Freedom of Information request had not yet been responded to. I have now investigated the grounds for this delay. I will also be addressing the issue of the response sent on 25<sup>th</sup> November 2009 not providing you with the required information.

Your original request was received on 8<sup>th</sup> October 2009, asking that the Council:

'Please supply the Local Authority response made to Graham Badman's call on 17 September 2009 for further evidence regarding the Report into Home Education.'

On the 5<sup>th</sup> November 2009 you emailed us stating that no response had been issued to your request and that you were therefore requesting an internal review of the handling of your request.

Your email also clarified the response that you expected to receive to your original request:

'On 17 September, Graham Badman via a DCSF email made a further call for evidence to Local Authorities regarding the Review/Report into Elective Home Education.'

I am requesting your response to that call.

The documents requested by the DCSF can be found at the link below:  
<http://www.dcsf.gov.uk/everychildmatters/publications/documents/laeelectivehomeeducation/>

[www.wandsworth.gov.uk](http://www.wandsworth.gov.uk)

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Chief Executive and Director of Administration: Gerald Jones

number one for  
**service and value**

Note I have inserted a space before the word 'publications' to ensure the link is visible.

Please note that I am NOT requesting your Public Consultation response.'

A response to your Freedom of Information Act request was provided on 25<sup>th</sup> November 2009, however this response failed to address the clarification you had submitted on 5<sup>th</sup> November 2009.

On 26<sup>th</sup> November you emailed us acknowledging receipt of the reply but also stating that you were not requesting the Public Consultation response, and reiterated that this point was made in your request for an internal review on 5<sup>th</sup> November.

Your request for the DCSF documentation was not dealt with correctly. In carrying out the internal review I requested that the matters were looked into to ascertain whether or not discussion took place on providing a further response to Mr. Badman.

I am now able to confirm that the second call for evidence from Mr. Badman was not responded to by this authority. The only response this authority made was the submission of a completed public consultation document that was included as part of our previous response to your request.

Please accept my sincere apologies for the confusion over the exact information required to fulfil your request and our oversight of your subsequent clarification.

The delay between the date we received your request, the date of providing you with our first response and now providing this information is unacceptable and is not representative of the high standards delivered by the Children's Services Department.

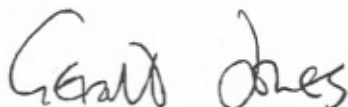
I have emphasised the importance of clear communication to all of the employees involved with your request, especially when dealing with members of the public requesting information under the Freedom of Information Act 2000.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

If you require any further information or assistance please do not hesitate to contact a member of the Corporate Information Management team via email [foi@wandsworth.gov.uk](mailto:foi@wandsworth.gov.uk).

Yours sincerely



Gerald Jones  
Chief Executive and Director of Administration