



INVESTOR IN PEOPLE



Stuart Hardwicke Carruthers

**Barrow Borough Council
Corporate Services Division
Legal Department**

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www.barrowbc.gov.uk

Our Ref: JH/FOI0670

Contact Name: Jane Holden

Date: 18/09/08

Your Ref:

Tel No: 01229 876452

Dear Sir

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Your request for information has now been considered.

1. Awaiting clarification.
2. See attached.
3. 38.
4. 2005/06 - 25, 2006/07 - 39 and 2007/08 -16.
5. No council complaints are formally considered by elected members and isn't in the procedure rules for them to do so.
6. Awaiting clarification.
7. Awaiting clarification.
8. Awaiting clarification.
9. Non
10. No recommendations relating to financial compensation.
11. All recommendations were met in full.
12. N/A
13. N/A
14. We do not record this information. We do not have a recorded FTE figure relating to the complaints system. Nor do we record time spent on complaints. The complaints procedure relating to FOI/DP is separate for the general complaints system.
15. As per 14.
16. 2005/06 £1,340,180
2006/07 £1,324,037
2007/08 £1,472,034

These figures are the cost of 'Corporate Governance'. I am assuming this is what you meant by "total administrative costs".

17. 2005/6 – 320
2006/7 - 325
2007/8 - 315



18. 2005/6 - £82509

2006/7 - £86304

2007/8 - £89277

19. The Chief Executives pay does not include performance related payments. The Council does not operate any performance based enhancement schemes.

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If you have any queries, concerns or if you are dissatisfied with the handling of your request please contact me as above.

If the complaint still cannot be resolved you may contact the Council's Assistant Director (Personnel & Performance) at the address given above.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner at Wycliffe House, Water Lane, Wilmslow. Cheshire SK9 5AF

Yours sincerely

Jane Holden
Corporate Services Officer

