

Andrew J Baker
35 Pinewoods
Welwyn Garden City
Hertfordshire

Sally Dutton
Senior Engineer
Traffic Management Division
Department for Transport
Zone 2/07
Great Minster House
76 Marsham Street
London
SW1P 4DR

Web Site: www.dft.gov.uk

Our Ref: F0005890

18 November 2009

Dear Mr Baker,

Impact of speed cushions on vehicles

I am writing to confirm that the Department for Transport has now completed its search for the information which you requested on 29 October 2009.

As explained in my letter of 29 October 2009, the Department for Transport commissioned research from the Transport Research Laboratory (TRL) into the effects of speed humps on vehicles. Speed cushions were included in the research.

The research report is available to purchase from the TRL website at www.trl.co.uk under the title 'TRL Report 614: Impact of road humps on vehicles and their occupants'. A summary of the research is also given in Local Transport Note 1/07: Traffic Calming, available from the Department's website at www.dft.gov.uk/pgr/roads/tpm/ltnotes/.

In keeping with the spirit and effect of the Freedom of Information Act, all information is assumed to be releasable to the public unless exempt. The Department will, therefore, be simultaneously releasing to the public the information you requested, together with any related information that will provide a key to its wider context.

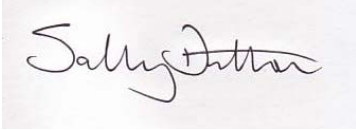
If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the Department's Information Rights Unit at:

Zone D/04
Ashdown House
Sedlescombe Road North
Hastings
East Sussex TN37 7GA
E-mail: FOI-Advice-Team-Dxx@xxx.xxx.xxx.xx

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely,

A rectangular image showing a handwritten signature in black ink on a light-colored background. The signature is written in a cursive style and reads "Sally Dutton".

Sally Dutton

Your right to complain to [DfT/Agency] and the Information Commissioner

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF