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Our Ref: IAD/foireview2654999/mcdowall2
Your Ref:

29 October 2009

Via email to :request-17519-1f29d0a4@whatdotheyknow.com

Dear Lord McDowall

REQUEST FOR REVIEW UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 (THE "ACT")

I refer to your email of 13 October 2009 relative to your request for information contained in your email dated 30 August 2009.

I understand you have not received any response to your request for information. Accordingly I have now conducted a review, addressing the issue of the delaying in dealing with your initial request.

Firstly, on behalf of the Council, I apologise for the protracted delay in responding to your request and secondly I thank you for your forbearance with regard to this delay. You should have received a response within the time limit set down in the Act and I regret that you did not.

I have investigated this matter to ascertain the reason for the delay in responding to you. I can now advise that your email dated 30 August 2009 was quarantined by Glasgow City Council's Postini, the Council's email system filter.

I understand your request is currently being dealt with in accordance with Council procedures and the Act and the response should be with you shortly.

I trust that once you receive the response this will answer your request fully however if you are not satisfied with the response you receive you can request a review of said response.

If you are not satisfied with the response you have received in this letter you have the right to make an application within six months of receipt of this letter for a decision by the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews KY16 9DS.

Yours sincerely

IAN DRUMMOND
EXECUTIVE DIRECTOR – CORPORATE SERVICES