

Date: 01 September 2009



Your Reference:

Our Reference: 5448719

Enquiries to: Peter Williams

Ms. Tracy Morgan

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Dear Ms Morgan

Your request for information, received on 04 August 2009, has now been considered. You requested:

1. Can you please inform me whether or not Camden Council as landlord to thousands of tenants has a external window cleaning service in place for tenants to access when they need to have their windows cleaned?

The Council does employ contractors for window cleaning. However, these services are not operated as reactive services for individual tenants to call on.

2. If a cleaning service is not already in place can you inform me of whether or not Camden Council landlord would consider introducing such a service?

We are sorry to inform you that this information is not held. The Council has no information on plans to bring in a reactive window cleaning service.

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If you are still not satisfied following the Internal Review, you have a right to appeal to the Information Commissioner. He can be contacted at:

Information Commissioners Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Yours sincerely

Peter Williams
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