

Under this scheme you may be entitled to at least one of the following -

- The provision of a set top aerial or a rooftop aerial upgrade
- A Freeview digital box including installation
- A digital television recorder or a digital TV from the scheme, or freesat from Sky (for an extra charge)
- Money off a subscription for Sky TV

The Help Scheme will contact eligible individuals directly, well ahead of the switchover, by using information from the social security system, information provided by Aberdeen City Council and from the blind associations.

Step Three -

ADVICE AND ASSISTANCE

Advice and assistance regarding all aspects of the switchover to Digital TV is available from various sources either through the internet or by telephone.

Details of the help available is given below -

- The digital switchover website – **digitaluk.co.uk**
- The digital switchover helpline – **0845 650 50 50**
- The digital switchover for hearing impaired – **0845 234 03 80**
- The digital switchover in another language – **0845 234 03 88**



This document is available in various formats and languages
Please call 01224 522399.

هذا الملف متوفر بلغات و أشكال عديدة .
الرجاء الاتصال بـ 01224 522399

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www.aberdeencity.gov.uk/goodapple

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DIGITAL TELEVISION SWITCHOVER

Introduction

As you may be aware, analogue television channels will be replaced by digital television by 2012.

If you currently receive any or all of the five channels currently broadcasting (BBC1, BBC2, ITV, Channel 4 or Five) on any or all of your TV sets you need to consider your options for getting digital TV. If you do not receive a digital reception at the moment, every TV set in your home will have to be checked to make sure that you can receive digital broadcasts.

Goodapple Home Tenants

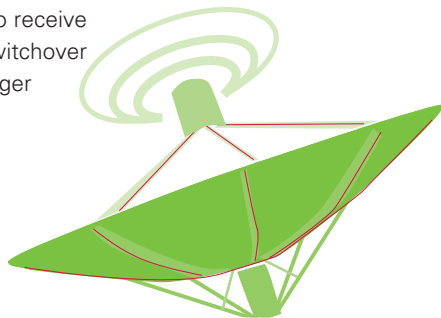
Aberdeen City Council has no obligation to install aerials to council properties under its current tenancy agreement for goodapple home tenants. However, the council is committed to replacing existing communal aerial systems with digital systems in blocks where we are the majority owner.

Individual council tenants and those resident in council blocks where the majority of residents are not council tenants need to make their own arrangements for the switchover as there is no statutory obligation for Aberdeen City Council to do so.

Transmitter Information

Aberdeen City Council has been advised that there will be changes to the transmitters used by most goodapple home tenants. This means that your aerial may require a change in direction in order to achieve a stronger digital signal.

The changes to the transmitters mean that after switchover the coverage of Five should increase. If you can receive BBC, ITV and Channel 4 services through your aerial at present, you should be able to receive channel Five after switchover because of the stronger signal, but this is not guaranteed.



HOW TO GET SET FOR DIGITAL TV

Step One -

CHOOSE HOW TO RECEIVE DIGITAL TV

You need to choose which option is best for you to receive your TV signal -

- Through an aerial (via a digital box)
- Through a satellite dish
- Through a cable
- Through a telephone line
- Through an aerial and telephone line
- Through a Digital TV (a TV with an in-built digital receiver)

You don't need to replace your existing TV sets unless you want to. But you will need a digital box (via aerial, satellite dish or cable).

If you are thinking about replacing or upgrading your TV set to one with a digital box built in (a digital TV) you should look for sets which show the digital tick logo.

Don't forget that if you have a video recorder (VCR) or DVD recorder you will not be able to record one digital channel whilst watching another but you will still be able to record and play back tapes/DVD's as before. You may need to replace your video recorder with a digital TV recorder with one or more digital tuners (Freeview Playback or Sky+).

You should check the suitability of your video recorder for digital recording as soon as possible. A local electrical retailer should be able to advise you if you are not sure.

Step Two -

HOW TO GET HELP

The Government have introduced a help scheme which will provide practical support to help people select, install and use digital TV equipment. (This does not include the conversion of communal systems).

Those who are eligible to be part of the scheme will be provided with equipment to allow digital reception to one TV set within the home. If two adults in the household each qualify under the rules, for example if both adults are in receipt of Attendance Allowance, then two sets of equipment will be provided.

You can be included in the scheme if one of the following applies to your household -

- You or your partner are aged 75 years or over; or
- You, your partner or a dependent child are registered as blind or partially sighted; or
- You, your partner or a dependent child is entitled to one of the following social security benefits
 - Disability Living Allowance
 - Attendance Allowance
 - Constant Attendance Allowance
 - Industrial Injuries Disablement Benefit
 - War Pensioners Mobility Supplement

If you are included as part of the help scheme you will be required to pay a one-off fee of £40.00 for the equipment necessary to receive digital TV.

However, the scheme is free for those who are in receipt of -

- Income Support
- Income Based Job Seekers Allowance
- Pension Credit