

Mr Adam Richardson

by email

Reference: FOI-2009-91

23 July 2009

Dear Mr Richardson,

Your request was received on 13 July 2009 and I am dealing with it under the terms of the Freedom of Information Act 2000 (FOIA).

You asked:

"I would like to request, under the Freedom of Information Act, the total amount received by the purchase of printer credit at the University of Cambridge for the academic years 2006/7, 2007/08 and 2008/09. I would also like to request the number of printer credits purchased during these academic years."

The amounts received by the University Computing Service (UCS) at the University of Cambridge for the purchase of printer credits for the academical years 2006/7, 2007/8 and 2008/9 is as follows.

	Cash payments (all users) Total amount	eCredit payments by students Total amount	eCredit payments by staff/others Total amount
Academical Year 2006-7	£9125.76	£22314.00	£1123.80
Academical Year 2007-8	£6329.40	£47781.00	£1691.66
Academical Year (to date) 2008-9	£8519.30	£68581.00	£2056.31

These sums represent the total value of payments received for printing within the Public Workstation Facility (PWF) Managed Cluster Service (MCS). They do not included details about departmental and college printers which are not part of the PWF Common Balance scheme.



UNIVERSITY OF CAMBRIDGE

Secretariat

We interpret your request about 'the number of printer credits purchased during these years' to refer to the number of pages purchased by the sums listed above. We do not record this information in the form requested. The charge per page varies according to the printer used (colour/black and white; paper size; duplex etc) and the charge rate set at the request of the institution owning the printer. The time needed to locate, retrieve, extract and collate the requested information would therefore exceed the appropriate limit. The appropriate limit has been specified in regulations¹ and is £450 in the case of the University. This represents the cost of one person spending 18 hours locating and retrieving the information in question. By reason of section 12 of the FOIA the University is not obliged to comply with a request for information if it estimates that the cost of compliance would exceed the appropriate limit.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of this decision, you should write to the Administrative Secretary, quoting the reference above, at the Secretariat, The Old Schools, Cambridge, CB2 1TN. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the University. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Kirsty Allen

¹ The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.