

Our Ref: FOI 3097

Date: 13 July 2009

Linda Burnip

xxxxxxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx

Dear Linda Burnip

Freedom of Information Act 2000 – Request for Information

I am writing in respect of your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act 2000. Please find the information you have requested below.

Whilst we have undertaken a thorough search of the information held by Birmingham City Council, it may be that, due to the size and amount of information held by Birmingham City Council, some information has been inadvertently missed. If you have any information which may assist us in determining or locating any missed information, we would be grateful if you would contact us with details of this information, so that we can make a further search.

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If you are not satisfied with the decision, you may ask for an internal review. Please contact Birmingham City Council's central FOI Team at this address:

Information Governance Team,
1st Floor, 1 Lancaster Circus, Birmingham B4 7AB
Tel: 0121 303 4876 email: xxxxxxxxxxx@xxxxxxxxxxx.xx

In addition if you are not satisfied with the Council's decision you may apply to the Information Commissioner for an independent review at this address:

The Information Commissioner
Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
Tel: 01625 545700 Web: www.ico.gov.uk

Yours sincerely

Philip Wilson
Freedom of Information Officer

Please reply to:

Adults and Communities

Level 6
Louisa Ryland House
44 Newhall Street
Birmingham B3 3PL

Telephone : 0121 303 9462
Facsimile : 0121 303 2769
www.birmingham.gov.uk/adults

Peter Hay, Strategic Director, Adults and Communities

Request

- 1 How many social workers are there working in adult care?
The number of social workers at 03/07/09 for Adults and Communities = **Headcount = 416** [each part-time staff member is counted separately]
FTE = 393.34 [full time equivalents conflate part-time into whole]
The Directorate also uses temporary agency social workers and their numbers are not included in these figures as they are not registered to the payroll system operated by the Human Resources department.
- 2 How many of these are working with disabled people under 60?
Headcount = **44** { these figures cover the Learning Disabilities team
FTE = **41.52** { and Physical Disabilities and Visual Impairment teams
- 3 How many adults are you providing some sort of community care service to in total?
The most recent Referrals, Assessments & Packages (RAP) Return submitted to the DoH in May states on Form P1 Community based services – **21,281** Adults (18+) received such services in the Reporting Year (01/04/08 - 30/03/09)
The latest client data extract from CareFirst shows **23,232** adult clients with an open event as at 1st June 2009.
- 4 How many allocated cases are there in adult care?
Of the current extract number 16,160 clients have an Allocated Worker relationship completed and of the remainder 1,752 clients have an Allocated Team recorded totalling **17,912** (77.1%) with allocations in all.
- 5 How many unallocated cases are there in adult care?
The remainder from the above calculation for unallocated cases is **5,320**
- 6 What is the ratio of all adult care cases to each social worker?
Based on the figures above, the average case per social worker is:
55.9 based on the headcount
59.1 based on the full time equivalent
Please note this average would be reduced if the number of agency social workers was available to be used in the calculation.
- 7 What is the average time between referral for a service and assessment of needs? What is the average time between referral and provision of the necessary service?
RAP Form A7 Length of time from **first contact to completed assessment** for new clients - analysis of the base data for the time bands for all client groups gives an average time of **26.1 days** for the year 08-09.
RAP Form A8 Length of time from completed assessment to receipt of service for new clients - analysis of base data for all clients (excluding those within Occupational Therapy Service because equipment and adaptations are not recorded on the CareFirst system as services and so we cannot measure an elapsed time) gives an average of 26.9 days for the latest reporting year 08 - 09. Therefore the best figure we can estimate (without considerable additional effort) for the average time between **referral and provision of service** is **53 days**.