

T Hall

Date: 22 July 2009

request-13674-d328e6ba@whatdotheyknow.com

Ref: VTR 1212

Dear T Hall,

Thank you for your Freedom of Information request dated 24 June 2009. Your request has been considered under the terms of the Freedom of Information Act 2000 (FOIA). Please find below a copy of your request together with the corresponding response.

The Child Maintenance and Enforcement Commission took over responsibility for the child maintenance system, including the Child Support Agency on 1 November 2008. Your request has therefore been dealt with by the Commission's Freedom of Information focal point.

Request

- 1) Since 03/03/03 (please list as annual figures), how many NRP's cases on both CSCS (CS1) & CS2 have accrued arrears, either in part or fully due to agency delay, maladministration and/or error/s?
- 2) Since 03/03/03 (please list as annual figures), how many cases pertaining to 1), have been subjected to agency enforcement action, including; regular maintenance and/or arrears repayments of 30% or more of income, agency enforced AEO's/DEO's or LO's?
- 3) Since commencement of the agency steer to collect arrears within a two year period or less (please list as annual figures), how many cases pertaining to 2), have been subjected to parallel enforcement action?

Response

The information you have requested is not available. Management information relating to the volume of cases with outstanding arrears is available for both current and old systems. However, this information cannot be broken down as to the reason why the arrears were originally accrued.

The Child Maintenance and Enforcement Commission does not collate details of the reason for taking a particular enforcement action. However, the total volume of different enforcement actions undertaken by the Agency is listed in Table 21 of the Child Support Agency Quarterly Summary of Statistics and can be accessed at:

<http://www.childmaintenance.org/publications/stats0309.html>

I am sorry on this occasion I could not provide you with the information you requested. If you have any queries about this letter please contact me using the email address and the reference number above.

Yours sincerely,

**Child Maintenance and Enforcement Commission
Freedom of Information Act Focal Point**

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing xxx.xxxxxxxxxx@xxx.xxx.xxx.uk or by writing to Child Maintenance and Enforcement Commission, Freedom of Information Act Focal Point, PO Box 61791, London, SW1P 9NT. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk