

By e-mail
Ms D Speers



29 June 2009

Dear Ms Speers

I write in response to the information request contained in your e-mail to me dated 27 June 2009. You asked whether "Andrew Lansley MP, William Cash MP and Madeline Moon MP have ever brought concerns re significant service failure to you re NSF on mental health services or on Mid Staffordshire Trust prior to it achieving FT status?"

No complaints on these matters have been referred by these Members of Parliament to the Ombudsman. However, as I have already mentioned, complaints about the NHS are usually received direct from complainants without MP referral. I should also explain that because investigations by the Ombudsman are conducted in private, had any complaints been received within the criteria you set out, I would not have been able to release any information about these complaints to you.

Yours sincerely

A handwritten signature in black ink, appearing to read "Liz Hannan". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Liz Hannan
Freedom of Information and Data Protection Manager