



Our ref: EN00326
Your ref: Mr C Batsworth

Mr Batsworth

E-mail sent to:

request-12796-0c25ac0f@whatdotheyknow.com

11 August 2009



Dear Mr Batsworth

REQUEST FOR INFORMATION

We refer our letter of 29 July 2009 (attached to the covering e-mail for ease of reference) advising you of the further extension required for the completion of this FOIA request. We can advise you that we hope to be able to provide the 2009 information to you by the end of this week. We apologise for this delay and are grateful for your understanding in this regard.

We also note and refer to your e-mail of 23 July 2009. We have reconsidered this matter and have begun the process of reviewing the remaining information, relevant to your request, specifically for copies of the "*log of all calls taken [...]. Personal information eg. contact details of the caller can be excluded; I am interested in the dates/times, subject of call and response provided if available*" from the inception of the Construction Hotline up to 31 December 2008.

As you are aware, this review process in relation to the 2009 calls has been far more time intensive than we had anticipated. Considering this, we estimate



MAYOR OF LONDON

that we will be able to complete the entire review by the end of September this year, considering the time and resource which it will take to complete this task. We will endeavour to provide this information to you as and when it is completed, that is, as soon as the 2008 information is completed we will send this information to you followed by the 2007 information. Considering this staggered approach, would you prefer that the information is sent to a personal e-mail account, or are you content for the ODA to continue providing this information to you via the "What do they Know" website?

We trust that you appreciate and understand the ODA's position. It is essential that the ODA maintain the confidentiality and privacy rights of the callers to the Hotline, as well as fulfil our obligations under the Data Protection Act. The careful scrutiny of the call logs will ensure that we meet these rights and obligations, whilst achieving the right balance with the transparency required of a public authority spending public money.

We trust that you are satisfied with this approach and we will contact you later this week regarding the 2009 Construction Hotline call data.

Yours sincerely

A handwritten signature in black ink, appearing to read "A. Jani". The signature is written in a cursive style with a vertical line extending downwards from the end of the signature.

Information Officer
Olympic Delivery Authority