

CORPORATE SERVICES

Ms Julie Logan

**Date** 11 August 2009

request-12092-  
faee25e0@whatdotheyknow.com

**Our Ref** JI/FOI Appeal(Logan2)

**Your Ref**

Dear Ms Logan

**APPLICATION FOR REVIEW OF HANDLING OF FREEDOM OF INFORMATION  
REQUEST 4629**

I refer to your application for a review of our handling of your request for information, our ref: 4629, received on 13 July 2009, requesting information relating to the application of Percent for Art Policies within The City of Edinburgh Council.

I would first like to apologise for our lack of response and I hope this has not caused you any inconvenience. I have reviewed the way in which your request was dealt with and regard our failure to provide a response to your request within the expected timescale as unacceptable.

The lack of response was due to an operational error that caused your request to be misallocated. I have taken steps to ensure that this problem does not arise again and hope you will accept my reassurance that this will indeed be the case.

Following your request for a review a Senior Officer was charged with ensuring a prompt and accurate response and I believe that you are now in receipt of this. Please do not hesitate to contact me should you be unhappy with any aspect of that response.

If you are not satisfied with this response, you have six months within which you may ask the Scottish Information Commissioner to conduct a review of our decision. You can contact him at: Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS. Thereafter you have the right to appeal the decision of the Scottish Information Commissioner on a point of law to the Court of Session.

Yours sincerely

  
JIM INCH  
Director of Corporate Services

**JIM INCH**

DIRECTOR OF CORPORATE SERVICES

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