## **Dear Mr Richards**

Thank you for your information request of May 8<sup>TH</sup> our reference F00088887.

You requested the following information:

"The following easement was withdrawn from the National Routeing Guide in the list of easements dated 3 April 2012.

25 Ticketholders travelling from Carlisle or Newcastle or stations south of Carlisle or Newcastle to stations between Motherwell and Glasgow may double back via Glasgow Central. This easement applies in both directions.

As changes can only be made to the National Routeing Guide with the consent of the Authority according to the Ticketing & Settlement Agreement (see below)

10-6 CHANGING THE PERMITTED ROUTES

(1) Agreement to make a change

The Routeing Guide may, with the consent of the Authority, be altered from time to time by a resolution of the Ticketing and Settlement Scheme Council, passed by a 75 per cent. majority. Before giving his consent, the Authority will consult with any relevant RPC(s).

- (2) Requirement to notify the RSP
- (a) If such a resolution is passed the Operators must ensure that its terms are notified to the RSP as soon as reasonably practicable after the consent of the Authority has been obtained, in the format and in accordance with the procedure specified by the RSP from time to time.
- (b) The alteration will take effect immediately after the first Fares Setting Round to start after the RSP receives this notification has been completed.

"Authority" means the Strategic Rail Authority established by Section 201 of the Transport Act.

As the DfT has taken over the responsibilities of the SRA in this matter can you please advise why this amendment was allowed?"

Your request has been considered under the Freedom of Information Act 2000.

Having spoken with ATOC I can confirm that the double back remains valid, The easement needed to be removed from the electronic guide temporarily and has now been fully tested in connection with changes necessary to enable mapping of route permissions to become available in the guide. The easement will reappear on the website, with a new reference when the next update occurs in a couple of weeks. The easement still allows the double back as per the original but will now be able to be represented properly in the Journey Planner and the Mapping applications.

In keeping with the spirit and effect of the Freedom of Information Act, all information is assumed to be releasable to the public unless exempt. A copy of this response and the information provided may now be published on our website together with any related information that will provide a key to its wider context.

If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the Department's Information Rights Unit at:

Zone D/01
Ashdown House
Sedlescombe Road North
Hastings
East Sussex TN37 7GA
E-mail: FOI-Advice-Team-DFT@dft.gsi.gov.uk

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

David Williams

## Your right to complain to [DfT/Agency] and the Information Commissioner

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Yours faithfully, Peter Richards

