

My ref: FOI 303466  
Your ref:  
Date: 26<sup>th</sup> May 2009  
Contact: Sarah Priestley – Information Governance Officer  
Direct dial: (01223) 699137  
E Mail: foi@cambridgeshire.gov.uk

**Customer Service and Transformation**  
Corporate Director, Pat Harding

**Information Governance**

Mr Ben Harris

**By email**  
request-11102-7a68c6f8@whatdotheyknow.com

RES1405  
Room 307  
Shire Hall  
Cambridge  
CB3 0AP

Dear Mr Harris

**Re: Your request for information – refusal notice.**

I write with reference to your email of April 28<sup>th</sup>, in which you request a copy of The City of Cambridge (Permitted Parking and Special Parking Area)(Waiting Restrictions and Street Parking Places)(Consolidation) Order 2004, along with 12 other Orders.

The request has been dealt with under the terms of the Environmental Information Regulations and I can confirm that we do hold the information requested.

However, since October 2008, you have submitted several requests for information, all of which have been for information relating to traffic regulation or authorisation for signs in the Cambridge City Area. We consider that these requests form part of a series of linked requests and therefore, we are treating the time spent on responding to them as cumulative.

We have calculated that up to our response on April 27<sup>th</sup> 2009 to a previous request, we have spent in excess of 45 hours collating and providing you with the information requested.

Therefore we are refusing this request under **Regulation 12(4)b** – the request for information is manifestly unreasonable. This exception requires that we perform a public interest test and in this case, the test favoured the refusal of the request.

The Environmental Information Regulations does not have a fees structure attached to it and therefore, we are referring to the **Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations** which sets the appropriate limit for compliance with a request at £450 or 18 hours.

In addition to this, you have previously been advised that the information you are requesting is available for public inspection at Cambridgeshire County Council's offices. Therefore the information is already publicly available and **Regulation 6** therefore applies to your request.

In line with our Access to Information charging policy, which I have attached for your reference, please do not submit any further requests for information about traffic regulation or signage in Cambridge for a period of 60 days from the date of this response. (25<sup>th</sup> July 2009)

If you are unhappy with the service you have received in relation to your request and wish to

make a complaint or request a review of our decision, you should write to Helen Maneuf, Head of Audit, Scrutiny and Information Governance, Box Res1405, Room 307, Shire Hall, Cambridge CB3 0AP within 40 days of the date of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Kind regards

Sarah Priestley  
Information Governance Officer.