

Elizabeth Hiley (0161 923 6314)

From: Amanda Brown (0161 923 6412)
Sent: 22 August 2008 11:51
To: Fiona Garry (0161 923 6414)
Cc: Louise Howie (0161 923 6496)
Subject: Complaints from [REDACTED]

Hi Fiona

We are receiving several 'complaints' from [REDACTED] relating to psychiatrists. I have [REDACTED] and Louise has [REDACTED]. The investigation plan asks that, [REDACTED]

[REDACTED]

[REDACTED]

Louise has had a conversation with [REDACTED] and has advised [REDACTED] that we will not be informing [REDACTED] further of the GMC investigations unless [REDACTED] provides specific consent from the family concerned. (This is unlikely as [REDACTED] has no connection whatsoever to this case, or any of the other complaints [REDACTED] has reported)

Can you advise on whether we can disclose the CE decisions on these cases and more specifically whether in the future the GMC should be taking these cases forward rather than [REDACTED] be set up as the complainant. If so should [REDACTED] be contacted and made aware of this for future submission of complaints/reports. Thanks.

Amanda

Amanda Brown
Investigations Officer
Fitness to Practise Directorate
GMC
Manchester

Direct Dial: 0161 923 6412
Fax No: 0161 923 6578

Elizabeth Hiley (0161 923 6314)

From: Louise Howie (0161 923 6496)
Sent: 21 November 2008 12:37
To: Amanda Brown (0161 923 6412)
Subject: FW: Complaints from [REDACTED]

From: Fiona Garry (0161 923 6414)
Sent: 26 August 2008 17:08
To: Amanda Brown (0161 923 6412); Louise Howie (0161 923 6496)
Subject: RE: Complaints from [REDACTED]

We have been receiving complaints from [REDACTED] for a number of years about various psychiatrists and psychiatric treatment, these cases are slightly different in that [REDACTED] does not have the consent of the patients and is not acting on their behalf. That said [REDACTED] is still entitled to make a complaint and having done so is entitled to be made aware of the decision of the CE's, however, as noted on the IP [REDACTED] - with regard to Dr's comments I think we will need to review this once they are received - it is a fundamental part of the process that Dr comments are disclosed to complainants and unless they themselves contain confidential information I do not see that we can withhold them.

I don't think it appropriate that these cases are taken forward in the GMC's name, unless consent is not received & at that stage we would need to consider the public interest test.

From: Amanda Brown (0161 923 6412)
Sent: 22 Aug 2008 11:51
To: Fiona Garry (0161 923 6414)
Cc: Louise Howie (0161 923 6496)
Subject: Complaints from [REDACTED]

Hi Fiona

We are receiving several 'complaints' from [REDACTED] relating to psychiatrists. I have [REDACTED] and Louise has [REDACTED]. The investigation plan asks that [REDACTED]

[REDACTED]

[REDACTED]

Louise has had a conversation with [REDACTED] and has advised [REDACTED] that we will not be informing [REDACTED] further of the GMC investigations unless [REDACTED] provides specific consent from the family concerned. (This is unlikely as [REDACTED] has no connection whatsoever to this case, or any of the other complaints [REDACTED] has reported)

Can you advise on whether we can disclose the CE decisions on these cases and more specifically whether in the future the GMC should be taking these cases forward rather than [REDACTED] be set up as the complainant. If so should [REDACTED] be contacted and made aware of this for future submission of complaints/reports. Thanks.

Amanda

Amanda Brown
Investigations Officer
Fitness to Practise Directorate
GMC
Manchester

Direct Dial: 0161 923 6412
Fax No: 0161 923 6578

Elizabeth Hiley (0161 923 6314)

From: Fiona Garry (0161 923 6414)
Sent: 10 September 2008 14:49
To: Michael Anderson
Cc: Colin Rafferty
Subject: [REDACTED] GMC Confidential

yes I think we should all adopt the same policy. I think there are currently 4 or 5 of these cases around at the moment. The important thing is to think carefully about anything that is disclosed to ensure that you are not compromising the patients confidentiality. [REDACTED] is not entitled to any information about the patients or the specific circumstances of their treatment.

The best outcome really is if the Dr doesnt comment at the R4 stage!

Fiona

From: Michael Anderson
Sent: 10 Sep 2008 14:45
To: Fiona Garry (0161 923 6414)
Cc: Colin Rafferty
Subject: [REDACTED] GMC Confidential

Fiona

I have a case in which the complainant is [REDACTED]

The IP states -

[REDACTED]

In a similar case you advised Amanda as follows:

"We have been receiving complaints from [REDACTED] for a number of years about various psychiatrists and psychiatric treatment, these cases are slightly different in that [REDACTED] does not have the consent of the patients and is not acting on their behalf. That said [REDACTED] is still entitled to make a complaint and having done so is entitled to be made aware of the decision of the CE's. However, as noted on the IP [REDACTED] - with regard to Dr's comments I think we will need to review this once they are received - it is a fundamental part of the process that Dr comments are disclosed to complainants and unless they themselves contain confidential information I do not see that we can withhold them.

I don't think it appropriate that these cases are taken forward in the GMC's name, unless consent is not received & at that stage we would need to consider the public interest test."

Can I apply the same advice in my case?

Many thanks

Michael Anderson
Investigation Officer
Fitness to Practise Directorate
Direct Dial: 0161 923 6394
Fax No: 0161 923 6578
Email: MAnderson@gmc-uk.org